

PARTICIPANT FEEDBACK SURVEY

We need your feedback to assist the company to continue to improve the effectiveness of its training & assessment services. Please assist us by completing this feedback form.

This evaluation has been split into two parts; part 1 asks for feedback on the actual training sessions and part 2 asks for general feedback on the training program as a whole.

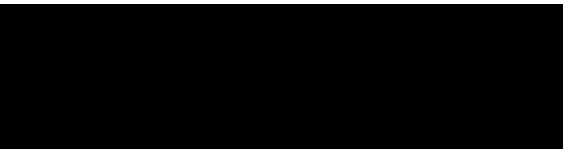
Instructions: please indicate how much you agree with the following statements.

Course: _____

Trainer(s): _____

Date: _____

Please circle the appropriate response.	Poor	Fair	Good	Very Good	Excellent	Don't know
OVERALL RATING - Thinking in general about the licence training and assessment you are undertaking with Lens Driving School, how would you rate this overall?	1	2	3	4	5	6
INFORMATION - Rate the way we provided the information and links to RMS or WorkCover so that you could make the right choice and be ready for the training and assessment?	1	2	3	4	5	6
BRIEFING AND INDUCTION - Were you given a clear idea of what would occur, the rules and policies that have to be followed and what you could achieve by the end?	1	2	3	4	5	6
TECHNICAL KNOWLEDGE - Rate the trainer(s) knowledge of the subject and equipment	1	2	3	4	5	6
SKILLS & DEMONSTRATION - Rate the trainer(s) ability to demonstrate and skill level on equipment	1	2	3	4	5	6
COMMUNICATION - Rate how easily you could talk to your trainer and get problems solved if needed	1	2	3	4	5	6
ASSESSMENT- Rate the trainer(s) preparation for the assessments and the conduct of the assessment	1	2	3	4	5	6
ASSESSMENT FEEDBACK & RESULTS – Rate the trainer/assessor’s feedback on your performance and explanation of the results	1	2	3	4	5	6
ADMINISTRATION FOLLOW UP – Rate the office follow up on the paperwork sent to you and access by phone or email	1	2	3	4	5	6



PART 2

Instructions: Please use this section to make general comments by completing the following sentences:

I decided to do the training and assessment in truck driving / forklift / other because...

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The best part of the training was...

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I didn't enjoy...

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I learned...

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I wish we had time to...

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I'd also like to say...

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